

RETURNS & REFUNDS POLICY

All references to [we] within this policy shall apply to the following:

BiteSizedPsych.com

PsychologyTuition.com

We want you to be completely 100% satisfied with any purchase made through any of our above websites.

The following simple returns and refunds policy shall apply to all of the above websites but there may be slight variations in these terms depending upon the service/product purchased at the relevant website, but generally these shall be:

1. Any/all purchase(s) and/or refund terms will be clearly stated at the point of sale on the website where the item is purchased.
2. Any refunds shall be made only using the original purchase method/provider and by no other means.
3. Some purchases may be made outside of our websites through a third-party seller or provider. In this case that seller should be approached by the purchaser for any refund as we will be acting solely as an agent on behalf of that seller and therefore no direct responsibility can be accepted for refunds or returns.
4. We reserve the right to refuse any refund of any item that does not meet the necessary or appropriate criteria stated on the original product sales page at the time of purchase.
5. Some of our products will be digital downloads rather than personal or physical products and as such no refund or return is applicable. As stated in 1,2 and 4 above, the appropriate terms will be stated at the point of purchase and shall therefore apply. All PDF documents, paid or otherwise, are all non-returnable and non-refundable.

With **ALL** digital download products there are **NO** exceptions to the above. If you have any questions about this policy, please contact us using the email address stated at the appropriate website.

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